

**UK Coronavirus outbreak**  
**Lambton House visitor policy (Further update 15th March 2020)**  
**Non Essential Visits Postponed until further notice**

The health, safety and well-being of our residents and staff is of the utmost importance at Lambton House.

In light of the current situation regarding Coronavirus (COVID-19) and following further consultation, we are now taking the precautionary measure of only allowing essential visits to the care home until further notice. These will include doctors, district nurses, other healthcare professionals, deliveries and maintenance personnel.

Non-essential visits include routine visits from Relatives and loved ones, visits from individuals such as hairdressers and entertainers, and from professionals and contractors carrying out non-essential services.

Our daycare service is also cancelled until further notice.

We understand this decision will be as difficult for some to hear as it has been for us to make. Regular visits are something we actively encourage, but these are unprecedented times.

Relatives have been informed of this change to our visitor policy via telephone wherever possible. We encourage communication between relatives/friends and the care home for updates on the wellbeing of residents. Please call 01913855768 if you wish to speak to a member of staff for further information.

Our management team are regularly reviewing guidance and will continue to meet regularly and action all appropriate advice from Public Health authorities so that Lambton House operates within the guidance given.

Thank you for your patience, understanding and support.